VERSION 1.0 10<sup>TH</sup> APRIL 2022



## **QUALITY POLICY STATEMENT**



Gavin and Doherty Geosolutions' Quality Management System (QMS) has been developed in accordance with ISO 9001:2015 and is based on the context of the organisation. GDG is committed to complying with all relevant requirements and continually improves the effectiveness of the QMS in order to meet and exceed the needs and expectations of the company's interested parties.

At GDG, our aim is to provide an innovative, cost effective, sustainable and reliable service in order to enhance customer satisfaction. We strive to attain the highest possible standards and are consistently looking to pioneer and develop new technologies and techniques while ensuring that all relevant design codes and best practices are followed. Our staff comprises of highly qualified, driven individuals who are committed to continuous professional development.

We are dedicated equally to both our clients and our staff in order to produce high quality unambiguous designs in a productive safe working environment. We understand the importance of clear concise communication and our staff remain in close contact with clients until project completion. This ensures minimum disruption due to project changes while also ensuring the client's needs are fulfilled. All staff are encouraged to promote innovation and to maintain high standards.

All services provided by GDG are in complete compliance with the organisation's Quality Management System, which is upgraded and improved on a continuous basis. This includes identifying a series of annual quality objectives/targets, which are reviewed at the end of each year and assessed for successful completion. All projects are systematically reviewed, and all outputs verified before being handed over to clients. If the outputs do not meet the stringent design standards governing the design preventative and corrective action will be taken before handover.

GDG's leadership is fully committed to the organisation's Quality Management System, which is conveyed and understood throughout the company by all means possible including the use of internal file management system. Measurable quality objectives are agreed and then monitored through regular Management Review meetings.

GDG is committed to achieving the highest standards of environmental protection and sustainability possible through continued improvement and innovative design. This includes reviewing and updating the QMS where necessary.

Signed:

10/04/2022

Paul Doherty, Managing Director, Gavin & Doherty Geosolutions